LS Airport Services - Revolutionizing Air Cargo Management

BACKGROUND

CLS Cargo Park, situated in Warsaw, Poland, hosts the largest cargo terminal in the country. Operating within this logistics hub, LS Airport Services (LSAS) faces the challenge of managing over 100,000 tons of cargo annually. As the aviation cargo industry rapidly evolves, LSAS recognized the limitations of its existing system in meeting the current demands and requirements.
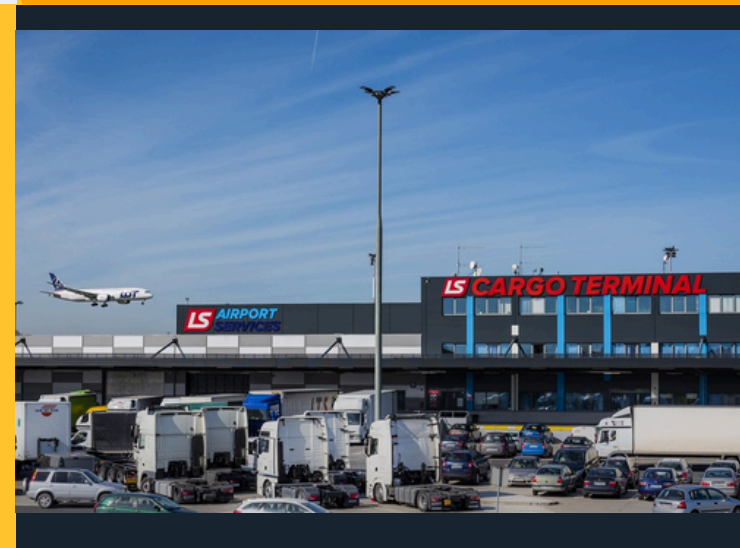
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LS AIRPORT SERVICES

CHALLENGES

The challenges for LS Airport Services were twofold. Firstly, their current system was no longer sufficient to handle the dynamic needs of the evolving air cargo industry.
Secondly, they identified a need for additional features, such as SMS notifications, an E-commerce module, and advanced tools for freight forwarders, to secure a competitive advantage in the market.

SOLUTIONS

To address these challenges, a state-of-the-art solution Skyline GHA was implemented for LSAS. This system represents a breakthrough in air cargo management, specifically tailored to meet the unique needs and requirements of LSAS. Skyline GHA incorporates new technologies and automates key processes to enhance overall efficiency.

In addition to the core functionalities of the system, we designed and implemented several specific modules for LSAS:

• **SMS Notification Service:** Instant notification system for critical updates, enhancing communication and response times

• **E-commerce Module:** Improved online business operations, making it easier for customers to engage with LSAS services

• **Freight Forwarder Module:** Enabled freight forwarders to manage and expand their services more efficiently, offering them tools to streamline their operations

• **Warehouse Scanner Module** - Loading data in real time directly to the Skyline GHA system

**Golden Support's
Skyline GHA System ®**

IMPLEMENTATION AND RESULTS

This comprehensive project spanned several months and ranks among the most challenging implementations in our company's history. Despite the complexities involved, the deployment of the Skyline GHA system was a significant success. LS Airport Services now boasts a highly efficient, automated system that substantially increases their operational efficiency, improves customer service, and provides a formidable competitive advantage in the air cargo industry.

CONCLUSION

The successful deployment of Skyline GHA at LSAS has set a new standard in air cargo management. By addressing the specific challenges faced by LSAS and leveraging advanced technology and automation, the solution has not only enhanced LSAS's operational capabilities but also positioned them as a leader in the Polish competitive air freight market.

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